

Code of Ethics

Many hearing people you will meet have never worked with a communicator before. Find out if they have used the services of a communicator previously and how your client prefers to work with you. This will help you to get an idea of what the client is expecting from you. Maybe what you have to offer differs from the previous experiences they have had (perhaps the other person was not as qualified as you?). You need to inform the person that you can adapt to their preferred style. Or you can inform the person that your training and experience has taught you that the way you work is best for all concerned. Other practices to be aware of are:

- ✓ Conduct yourself responsibly and professionally
- ✓ Safeguard professional standards
- ✓ Respect ethics and best practice of other professions
- ✓ Interpret truly and faithfully to the best of your ability the meaning intended.
- ✓ Only accept work you judge to be in your competence. If unforeseen difficulties arise seek to overcome these in a professional way or withdraw from the assignment.
- ✓ As an LSP you will come into contact with lots of information, unless in the public domain most of this information should be kept confidential. Don't use this information to benefit yourself or other people.
- ✓ Don't offer advice or personal opinions in relation to topics discussed or people present.
- ✓ An assignment once accepted should not be cancelled unless for good reason.
- ✓ Stay impartial



You will be working with 'vulnerable adults' from time to time. We have a duty of care for the services we provide. Our personal/professional conduct and behaviour should be such that we are never in a position to abuse a position of trust or place ourselves in a position where allegations of abuse, whether justified or unfounded, could be made.

Together we make a great partnership – there is no "I" in Team!